

Phone: (800) 688-1653 (310) 640-2700 Fax: (310) 640-1095 Email: service@sjmradio.com


PLEASE complete and send a copy of this form with each radio returned for service to aid in our diagnosis of the problem and reduce the turnaround time for your radio service repair.

RADIO REPAIR INFORMATION

Date: _____

CONTACT PERSON:	
CONTACT PHONE:	
EMAIL ADDRESS:	<i>Please provide email for repair status and shipping notification.</i>
SHIP REPAIRED RADIO TO:	
COMPANY / DEPT:	
ADDRESS:	
CITY, STATE ZIP:	
PLEASE PROVIDE:	PURCHASE ORDER #

MODEL OF RADIO:	<input type="checkbox"/> CP100 <input type="checkbox"/> CT250 <input type="checkbox"/> GP300 <input type="checkbox"/> HT 750 <input type="checkbox"/> P110 <input type="checkbox"/> SP21/10 <input type="checkbox"/> VISAR <input type="checkbox"/> CP150 <input type="checkbox"/> EX500 <input type="checkbox"/> GP350 <input type="checkbox"/> HT1000 <input type="checkbox"/> P1225 <input type="checkbox"/> SP50 <input type="checkbox"/> VL50 <input type="checkbox"/> CP200 <input type="checkbox"/> EX600 <input type="checkbox"/> GT SPIRIT <input type="checkbox"/> HT1250 <input type="checkbox"/> OTHER: _____
SERIAL NUMBER:	
PLEASE DESCRIBE THE PROBLEM:	<input type="checkbox"/> No Transmit <input type="checkbox"/> No Receive <input type="checkbox"/> Low Audio <input type="checkbox"/> Dead Radio <input type="checkbox"/> Physical Damage <input type="checkbox"/> Loose/Broken Switch <input type="checkbox"/> Other: _____ _____ _____
UNIT BEING RETURNED WITH FOLLOWING ACCESSORIES:	<input type="checkbox"/> Battery <input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Charger <input type="checkbox"/> Speaker Mics <input type="checkbox"/> Other: _____ _____ PLEASE replace any of the above listed accessories if faulty/irreparable/damaged: <input type="checkbox"/> NO <input type="checkbox"/> YES Please Initial: _____

	PLEASE SHIP TO:	QUESTIONS?
	Att: SERVICE Department SJM Industrial Radio 1212 E. Imperial Avenue El Segundo, CA 90245	Contact SJM's Service Desk Call: 310-640-2700 ext 201 Email: service@sjmradio.com