

Phone: (800) 688-1653 (310) 640-2700 Fax: (310) 640-9635 Email: service@sjmradio.com


**PLEASE complete and send a copy of this form with each radio returned for service to aid in our diagnosis of the problem and reduce the turnaround time for your radio service repair.**

## RADIO REPAIR INFORMATION

Date: \_\_\_\_\_

CONTACT PERSON:	
CONTACT PHONE:	
EMAIL ADDRESS:	<i>Please provide email for repair status and shipping notification.</i>
<b>SHIP REPAIRED RADIO TO:</b>	
COMPANY / DEPT:	
ADDRESS:	
CITY, STATE ZIP:	
PLEASE PROVIDE:	PURCHASE ORDER #

MODEL OF RADIO:	<input type="checkbox"/> CP100D <input type="checkbox"/> CP200D <input type="checkbox"/> XPR3300E <input type="checkbox"/> XPR3500E <input type="checkbox"/> SL300 <input type="checkbox"/> SL3500 <input type="checkbox"/> TLK100 <input type="checkbox"/> CP200 <input type="checkbox"/> XPR7350E <input type="checkbox"/> XPR7550E <input type="checkbox"/> R2 <input type="checkbox"/> R7 <input type="checkbox"/> HT750 <input type="checkbox"/> HT1250 <input type="checkbox"/> OTHER: _____
SERIAL NUMBER:	
PLEASE DESCRIBE THE PROBLEM:	<input type="checkbox"/> No Transmit <input type="checkbox"/> No Receive <input type="checkbox"/> Low Audio <input type="checkbox"/> Dead Radio <input type="checkbox"/> Physical Damage <input type="checkbox"/> Loose/Broken Switch <input type="checkbox"/> Other: _____ _____ _____
UNIT BEING RETURNED WITH FOLLOWING ACCESSORIES:	<input type="checkbox"/> Battery <input type="checkbox"/> Antenna <input type="checkbox"/> Belt Clip <input type="checkbox"/> Charger <input type="checkbox"/> Speaker Mics <input type="checkbox"/> Other: _____ _____ <b>PLEASE replace any of the above listed accessories if faulty/irreparable/damaged: <input type="checkbox"/> NO <input type="checkbox"/> YES Please Initial: _____</b>

	PLEASE SHIP TO:	<b>QUESTIONS?</b>
	<b>Att: SERVICE Department</b> SJM Industrial Radio 1212 E. Imperial Avenue El Segundo, CA 90245	Contact <b>SJM's Service Desk</b> Call: 310-640-2700 ext 201 Email: service@sjmradio.com